



## 2017 WALK & ROLL : FAQ'S

**Q:** How do I register and/or make a donation?

**A:** See our “How To Register & Donate” FAQ

**Q:** I've registered – how do I manage my pages?

**A:** See our “How to Manager Your Page” FAQ

**Q:** I'm registering a group of us, how do I know which contact is considered Team Captain?

**A:** Currently, Classy does not have a Team Captain button. If you are registering a group of individuals the contact information under INDIVIDUAL 1 is considered Team Captain.

*Change your mind – or made a mistake? No Problem! Call us at 508-475-0032 and we can switch your Team Captain for you!*

**Q:** There is an opportunity to make a donation at registration – but who gets the credit?

**A:** Currently, Classy is not able to allocate a donation at registration to an individual. It is instead added to the event fundraising total. If you'd like for your donation to be credited to you and/or your Team submit your donation separately.

*Already made that donation? No Problem! Call us at 508-475-0032 and we can allocate the donation to your page for you!*

**Q:** I've already registered as an individual, but now I'd like to join a team. How do I do this?

**A:** Did you fill out your registration and then find out your friends created a team? No problem. Simply go to the Team page of choice, and click **Join**.

**Q:** I've raised funds in cash and checks from my friends and family...now what?

**A:** Unfortunately, Classy does not currently allow fundraisers to add in their own offline donations. Please send your cash and checks to BIA-MA and we will add it to your page as soon as possible to keep your fundraising goal on track and that thermometer growing!

Please include a list of information regarding your donations: names and contact information of those who donated and total amount of their donation.

Mail to:  
BIA-MA  
Walk & Roll  
30 Lyman St – Suite 10  
Westborough, MA 01581